



Temporary shutdown of Windana adult residential withdrawal unit

Information for providers of alcohol and other drug services

Overview

The Victorian Government has contributed funding to enable the Windana adult residential withdrawal unit in St Kilda to undertake necessary and major works including roof removal and restoration, kitchen upgrade, bedroom renovations, nursing and clinical areas fit out and re-carpet and re-paint.

Closure dates

For approximately four weeks from 30th September 2017, the Windana adult residential withdrawal unit will be closed for major renovations and clients will not be able to access services.

The following are key dates:

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| • Referrals suspended | Friday 15 September 2017 |
| • Final admissions to the unit prior to closure | Friday 22 September 2017 |
| • Final day of operation | Friday 29 September 2017 |
| • Recommence operation | Wednesday 1 November 2017 |

Further information regarding the shutdown, progress and recommencement of referrals will be available on the Windana website at www.windana.org.au

Arrangements for clients during the shutdown

During the temporary shutdown, people seeking adult residential withdrawal treatment from Windana will be referred to other services where requested and possible.

Windana will work closely with the Department of Health and Human Services and other treatment providers to ensure that no client will be without access to services during this temporary shutdown and that services will be appropriately coordinated during the shutdown.



Temporary arrangements include:

- Windana will ensure that residential withdrawal unit assessment staff are available to clients and their family and support persons to assist in facilitating access to alternative services where requested.
- Windana will also work closely with other residential withdrawal services to provide a coordinated approach for people to access alternative services where requested and possible.
- Central Intake providers will be asked to document on the client's comprehensive assessment whether the client is seeking to wait until Windana services re-open or whether they are looking for alternative services. Windana assessment staff will communicate on a weekly basis with Central Intake providers to ascertain demand and waitlists and to negotiate interim service arrangements for individual clients.
- Telephone support will be provided by Windana staff in consultation with Central Intake providers for those clients that choose to wait for residential withdrawal services at Windana to re-open.
- Windana's assessment staff will work closely with the Windana Therapeutic Community to facilitate and support earlier access to residential rehabilitation where possible
- During the shutdown period, Windana's youth residential withdrawal unit may accept clients up to the age of 25 years if appropriate and where possible
- Windana will continue to provide access to other catchment based support services such as counselling and Care and Recovery Coordination and non-residential withdrawal as per the current Central Intake referral processes
- Clients and their family and support persons are also encouraged to contact DirectLine as required

Further information

Further information and updates for clients and service providers can be found on the Windana website www.windana.org.au